



CCTV
in operation

anti-social behaviour

drug related crime

STOCKTON-ON-TEES

ANTI SOCIAL BEHAVIOUR STRATEGY

violent crime

2008 > 2011

criminal damage

diverting young people from offending

other theft

To report anti social behaviour
you can call

01642 607943

Reduce Anti Social Behaviour



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Context

Stockton on Tees is a place of contrasts with an unusual social and economic mix of areas of disadvantage sitting alongside areas of affluence. Twelve of our 26 wards are amongst the most deprived 20% nationally, with eight of those within the most deprived 10%. On the other hand two of our wards fall within the 20% most affluent nationally.

The Safer Stockton Partnership (SSP) is the crime reduction 'arm' of Stockton Renaissance, the Local Strategic Partnership (LSP) and has the lead role on the priority improvement theme of developing and maintaining Safer Communities.

The Council, Police, Police Authority, Fire Service and the Primary Care Trust lead the partnership jointly. Other partners include:

- Tristar Homes Ltd (THL)
- National Probation Service - Teesside
- Safe in Tees Valley
- North East Chamber of Commerce
- Victim Support - Stockton-on-Tees
- Neighbourhood Watch - Stockton-on-Tees
- Cleveland Fire Authority
- Stockton Drug Action Team (DAT)
- Stockton Youth Offending Service (YOS)
- HM Prison, Holme House
- Local Area Partnership Boards
- Adult Protection Committee

Looking back

Since April 2005 through to March 2008, the ASB Team have issued over 6,000 warning and information letters, and 130 Acceptable Behaviour Contracts have been signed. We have successfully applied to the Court for 49 Anti Social Behaviour Orders, and preventative work, support and intervention has been offered to 605 young people, of which 159 accessed a preventative service. 92% of people who responded to our Customer Satisfaction survey said that the service they received from the ASB Team was 'good' or 'excellent'.

THL, the Arms Length Management company that manages the Council's housing stock, has appointed four ASB Reduction Officers to lead on anti social behaviour issues that effect council tenants. Since their appointment in 2006 they have addressed 94 cases using a variety of non-legal and legal remedies.

Monitoring and Evaluation

We have agreed that all members of the partnership will share responsibility for achieving our targets, aims and objectives.

As well as the annual report we will produce quarterly monitoring reports on our progress against targets, these will be monitored by SSP and made available on www.saferstockton.com. At the end of the three year period we will produce an overall evaluation of how we have performed.

1
2008 - 2011



Cross cutting themes

There are a number of general issues that cut across all of our key priorities and are relevant to the Anti Social Behaviour theme:

Repeat and vulnerable victims – we will prioritise work on behalf of people who have become or are at risk of becoming repeat victims, as well as those who may be vulnerable or those being targeted because of prejudice.

Fear of crime and disorder – we will continue to do whatever we can to improve feelings of safety. We will monitor this through the Council's MORI survey, which is carried out every two years and the national new Place Survey.

Effective information sharing – we will promote and support activities to improve our knowledge base across the full range of community safety issues to deliver intelligence led solutions.

Best practice and value for money – we will evaluate projects and learn from both our own experience, and from regional and national experience.

Consultation

Our main consultation exercise was held in the summer of 2007 and the key priorities identified from this are the drivers for the community safety work we will carry out over the coming three years. Reducing Anti Social Behaviour was the top priority chosen by residents.

Every other year the Council commissions a major random stratified face-to-face opinion poll run by MORI with sample sizes giving validity of plus or minus 3%. We use this survey to measure residents' feelings of

safety. In the latest survey in 2006, 94% of respondents felt safe in the daytime and 54% felt safe after dark.

THL carries out extensive consultation with tenants throughout the year.

Funding

We continue to face pressure for efficiency savings. The Multi Agency ASB Team receives funding from:

- The Council
- Tristar Homes Ltd
- Endeavour Housing
- Tees Valley Housing Group
- Accent Homes

Over the last year the Council has mainstreamed the Volume Crime Coordinator post whose role is to identify repeat offenders of violent crime and to apply to court for Anti Social Behaviour Orders against them. The Primary Care Trust (PCT) has mainstreamed and increased their funding for the Community Safety Officer who focuses on alcohol issues. Both the Police and the Fire Service second officers into the ASB Team.

THL have four ASB Reduction Officers funded through the Housing Revenue Account that is passed to THL from the Council.

National priorities

The second National Community Safety Plan and 'Cutting Crime a New Partnership' 2008/11 were launched in July 2007. A number of Public Service Agreement targets were introduced to deliver the government's community safety objectives

that have a bearing on this plan, and these have been considered in our target setting process:

- PSA 21 Build more cohesive, empowered and active communities
- PSA 23 Stronger Safer Communities
- PSA 24 Deliver a more effective, transparent and responsive Criminal Justice System for victims and the public
- PSA 25 Reduce the harm caused by alcohol and drugs

Other targets

The new Place Survey will be used to measure a range of perception based

indicators that have been introduced by the Government. We also have a number of targets in the Community Safety Plan for criminal damage that relate to anti social behaviour that have been included in this document.

Risk assessment

We have evaluated the risk level against each target and marked it at H (High), M (Medium) and L (Low). The highest risk identified is a reduction in funding imposed in year by the Government.

This plan feeds into the Community Safety Plan 2008 > 2011 and an Equality Impact Assessment has been carried out on it to ensure that it is inclusive.



The Council's Community Safety Service and the Police Neighbourhood Safety Unit are co-located within Stockton Police Station.

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Reduce anti-social behaviour

Lead:	Council : Community Safety Manager
Deputy:	Police : Neighbourhood Safety Inspector
Named contact:	Senior Community Safety Officer Claire Sills Claire.Sills@stockton.gov.uk
Other agencies:	Tristar Homes Ltd, Landlords, Youth Support Teams, youth work agencies, schools, UNITE mediation service, licensed trade, SECOS and A Way Out (projects to support and work with prostitutes), the Fire Service and all members of SSP.

Our objective is to reduce anti social behaviour and increase feelings of safety. We take a broad view of anti social behaviour that includes all behaviour that would cause harassment, alarm and distress to a reasonable person.

Background

56% of residents identified that anti social behaviour was the top key priority for them

following our consultation during the summer of 2007. This was the top priority for all age groups except for under 16's who felt that drug related offending should be the top priority with anti social behaviour coming in second. We also asked residents to identify which types of anti social behaviour were the most important. The table below lists the top six:

Priority	Should be	Should not be	Net ranking
1. People using/dealing drugs	44.9	2.5	42.4
2. Alcohol misuse/street drinking	44.3	5.9	38.4
3. Diverting Young People from Offending	29.3	6.5	22.8
4. Vandalism	19.6	4.2	15.4
5. Poor parental responsibility	20.9	7.2	13.7
6. People being drunk and rowdy	17.4	4.5	12.9

The first Partnership Strategic Assessment produced in January 2008 looked at data from April to September 2007. From that we know that 50% of people who contacted the ASB Team were female, 35% were male and the remainder were organisations such as shops, libraries or doctors surgeries.

The main offenders that come to our attention are under 18 (75%). Males account for 71% of perpetrators with the key age being 14 to 15. We also know that males are more likely to go on to have more serious sanctions imposed on them i.e. they are less likely than females to respond positively to our first interventions.

Since the ASB Team was established in 2001, we have negotiated 237 Acceptable Behaviour Contracts (ABCs) and obtained 55 Anti Social Behaviour Orders (ASBOs). Of those only seven were for females and nine were for those under 16, which tells us that the preventative work that we do is effective especially for these categories. During 2007/08 THL issued 40 Notices of Intention to Seek Possession (NOSPs) and eight introductory NOSPs were served on tenants for anti social behaviour. Of those three were extended and eight resulted in the tenant being evicted from their home.

By looking at the Police Strategic Intelligence Assessment and the Partnership Strategic Assessment we know that we need to concentrate our efforts into some wards more than others. The table below shows the number of cases by ward that the ASB Team dealt with from April to March 2008. Analysing data in this way helps to direct resources and services to where they are most needed. The colours used identify the variation from the Borough average: **Red** is more than twice above, **Amber** is between half or twice above and **Green** is half or less.

	Ward	Total	Rate per 1000 Population
Stockton Town Centre	314	14.8	48.1
Mandale and Victoria	227	10.7	21.9
Billingham Central	142	6.7	20.9
Stainsby Hill	129	6.1	19.2
Norton North	108	5.1	16.2
Parkfield and Oxbridge	111	5.2	15.8
Newtown	100	4.7	13.8
Norton South	98	4.6	12.9
Billingham South	85	4.0	12.8
Billingham East	85	4.0	12.5
Grangefield	76	3.6	11.5
Bishopsgarth and Elm Tree	68	3.2	10.4
Hardwick	69	3.3	10.1
Village	61	2.9	9.7
Fairfield	53	2.5	8.6
Billingham West	50	2.4	8.4
Ingleby Barwick East	56	2.6	6.0
Roseworth	43	2.0	5.9
Norton West	34	1.6	5.4
Billingham North	50	2.4	5.2
Northern Parishes	15	0.7	4.6
Ingleby Barwick West	43	2.0	4.0
Western Parishes	11	0.5	3.4
Eaglescliffe	27	1.3	2.6
Yarm	23	1.1	2.4
Hartburn	10	0.5	1.5
Location not recorded	27	1.3	n/a
Grand Total	2,115	100.0	11.3



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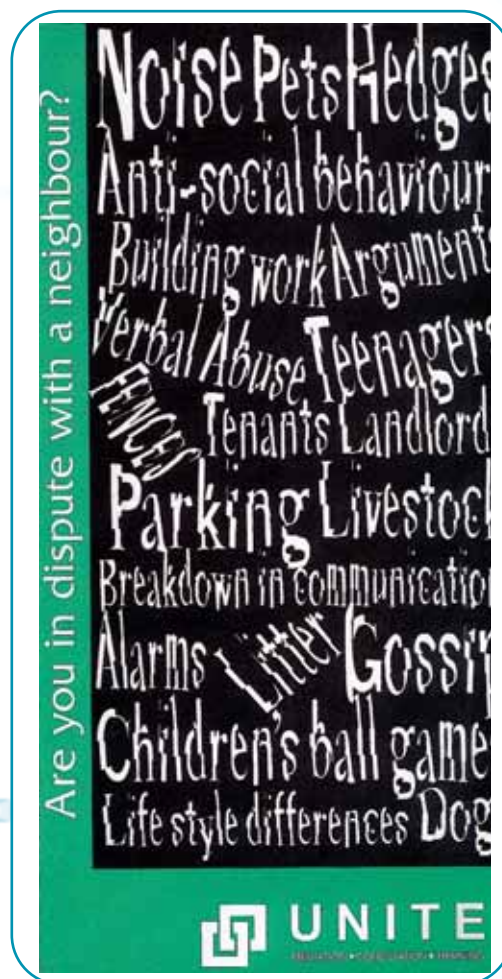
Defining anti social behaviour

There isn't a reliable definition for all of the types of behaviour that come under the generic term anti social behaviour. We take a broad view to cover any behaviour that causes harassment, alarm or distress when experienced by a 'reasonable person'. We refer some cases to partners such as UNITE the mediation service. They are experts in resolving certain situations such as:

- Boundary and parking disputes
- Low level noise nuisance
- Ball games.



Environmental Health take the lead role for noise nuisance and they can be contacted on 01642 526575. The ASB Team will assist if it is a deliberate act which could be defined as anti social behaviour.



The ASB Team work across all tenures for serious and persistent cases of anti social behaviour and take the lead role at the outset when either the victim or the perpetrator rents their home from a private landlord or they own their home.

THL and other Registered Social Landlords (RSLs) take the lead for cases that involve their tenants and may make a referral to the ASB Team for cases that become serious and/or persistent.



Our Approach >

How we will tackle the anti-social behaviour issues that residents told us were the most important to them

People using/dealing drugs

Within the ASB priorities, 42% of respondents said that People Using/Dealing Drugs was their main concern followed closely by 38% identifying Alcohol Misuse/Street Drinking.

Successive public opinion surveys by Cleveland Police Authority and Stockton Council continue to show that a large number of residents support the idea that people who misuse drugs should be able to access treatment to help to change their behaviour, and that drug dealers should be punished.

We will continue to use an approach that supports both treatment and enforcement activity to reduce the impact that substance misuse can have on the community.

We will:

- Move people from young people's services into adult services when they reach the appropriate age
- Help move people to the appropriate service within the adult treatment system
- Provide different support for those people returning from residential rehabilitation

We will use Closure Orders (commonly known as 'Crack House Closures') and accompany them with ASBOs. During 2005/08 16 Closure orders were obtained. For five of these orders we also asked the Court and were given an ASBO to ban the individuals from entering the area where they previously lived, giving residents some respite from the nuisance that they had been forced to live with.

Alcohol misuse/street drinking and people being drunk/rowdy

We will continue to develop the Think B4U Drink project to promote safe drinking using bespoke campaigns and activities. Directions to Leave that were introduced as section 27 notices in the Violent Crime Reduction Act 2006 will continue to be a useful tool to deter and disrupt people from being drunk and rowdy in a public area. We monitor all of the notices that are issued and if someone is given more than



one notice we will write out to them to advise that if they continue to come to our attention we may apply to the Court for an ASBO or CRASBO.

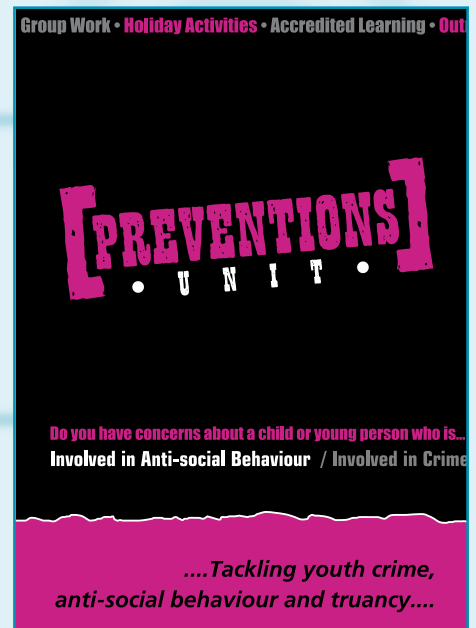
Alcohol Disorder Zones will be used where appropriate to compliment the Designated 'No Drinking' areas that we have in place across each town centre.

We will continue to make full use of the powers in the Licensing Act 2003 to review and if necessary revoke licences and we will maintain a high uniformed presence in areas that cause us the most problems. We have also introduced a 'Last Drink' question into the custody suite so now anyone arrested under the influence of alcohol will be asked where his or her last drink was served. This will help us to identify any pubs or clubs who are serving people who are already drunk.

Violent Crime is often linked to alcohol, we know that during 2007/08 31% of violent crime was committed by someone under the influence of alcohol or drugs. The Volume Crime Coordinator will identify those who have been arrested a number of times for violent crime and will apply for an ASBO/CRASBO. During 2007 the Court awarded five anti social behaviour orders for repeat offenders of violent crime and they included terms that banned them from entering Pub Watch members pubs and clubs.

Diverting Young People From Offending

Of the 55 ASBO/CRASBOs obtained by the ASB Team, just over a third (19) were for under 18's and only 16% (9) were for under 16's. Even when the Court gives an order prevention work continues with the Youth Offending Service (YOS) with the aim of reducing breaches of the order that could result in the young person entering the Criminal Justice System.



Between April 2005 and December 2007 the YOS dealt with 1,504 young people, 1,173 of those were First Time Entrants (FTE). Males accounted for 821 (70%) of all FTE, and females 352 (30%). Males aged between 14 – 16 years accounted for 461 (39%) of all FTE to YOS.

The 1,173 young people who were first time entrants committed a total of 1,391 offences between them. Three offence types accounted for 67% of all of the crimes: Violence against the person, 381 (27%); Theft and Handling Stolen Goods, 287 (21%); and Criminal Damage, 260 (19%).

The remit of the ASB Team will remain focused on preventative work and a close working relationship will be maintained with the Council's Integrated Youth Support Service and Youth Support Teams who target and support vulnerable young people (for example, if they are involved in anti social behaviour, truanting or at risk of exclusion). The young person and their parent or carer will be contacted to offer support and interventions on a voluntary basis, this can include one to one work to look at specific issues, accredited learning, school support, group work or diversionary



activities. Every referral made to the Council's Youth Support Team is discussed at area based multi agency panel meetings where around 20 agencies take part. This reduces duplication of work across different agencies and ensures that the interventions being offered are timely and appropriate to reduce the risk of the behaviour escalating.

The ASB Team will increase the number of secondary schools (including special schools) they work in. By March 2008, 82% (14) of the 17 state schools were covered. The range of this work stems from informal discussions to advise young people of the role of the team and the impact of anti social behaviour, to specific work with young people who are causing problems in their school or outside school hours.

Vandalism

Vandalism is most often recorded as criminal damage. Between April and December 2007 damage to dwellings was the main category representing 38% of offences of criminal damage. Damage to vehicles was the next highest category representing 32%. Within this category

there were also 617 offences of arson.

Crime analysis of offenders tells us that it is young men aged 11 to 20 years who are the most common offenders, with 54% of detected offences being in this category. We also know that repeat victims tend to be organisations rather than individuals.

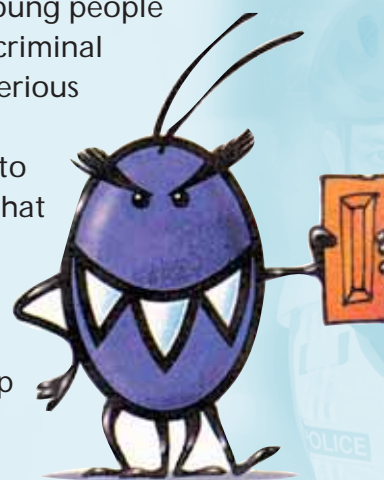
We will continue to increase patrols by both the Police and the Council's Neighbourhood Enforcement Service (NES) in areas with the highest levels of criminal damage. We will identify repeat offenders and use a range of methods alongside any criminal sanction that may be imposed by the Court:

- Referral to the LIFE Programme ran by the Fire Service for young people
- Support from the Council's Integrated Youth Support Services, via Youth Support Teams
- Acceptable Behaviour Contracts and ultimately an application for an ASBO / CRASBO

The Volume Crime Coordinator based in the ASB Team will identify those arrested repeatedly for incidents of criminal damage and where possible apply for an ASBO or CRASBO to restrict their ability to commit further offences.

We will work in schools using the Roach project to help young people understand that criminal damage is both serious and costly and to encourage them to report incidents that they witness to Crime Stoppers.

Working with THL we will set up a system where every council tenant who



repeatedly reports criminal damage is visited by a Police officer and a THL Officer to look at the details of the call and to ensure that it is authentic. This helps to remove incidents that are accidents and also helps with detections.

Poor Parenting Responsibility




When a young person comes to the attention of the ASB Team on a number of occasions or for a serious incident, a warning letter is sent to their parent(s) or carer and a referral made to a targeted youth support worker who will also offer support such as a full prevention package, one to one work, and parenting support.

Evening and weekend operations will run through the year where the ASB team, Council's NES and the Police carry out patrols in areas with the highest level of complaints of anti social behaviour. Once again if a young person is spoken to because they are causing anti social behaviour or misusing alcohol or drugs their parents will be contacted.

We will work closely with the Targeted Youth Support Services based in the Council's Children Education and Social Care Service Group. When a young person comes to our attention, either through their school or from an AS13 (a form issued by a Police, ASB or Council NES officer to anyone seen causing anti-social behaviour) and a warning letter is issued to their parent(s), a referral is made to an Integrated Youth Support Service (IYSS) for support and assistance for the parents of the child. Parents may be offered a place on a voluntary parenting programme. When our support and preventative work has not succeeded in stopping the anti social behaviour we will apply to Court for an ASBO or CRASBO and then work with the YOS to prevent the young person from breaching the order. However, if we apply to the Court for an ASBO or CRASBO against a young person we will also ask the Court for a Parenting Order that requires the parent(s) to take part in a programme. An ASBO is a civil sanction, unless it is breached, when a criminal sanction is applied.

Ongoing Work to Reduce Anti Social Behaviour >

We will provide a number of services and projects to reduce anti social behaviour with a strong focus on prevention and support as a first response, followed by enforcement if that is unsuccessful:

Projects	Description	Provider
 <p>ROACH</p>	Using cockroach characters to depict crime types this project aims to encourage children and young people to report crime to Crime Stoppers. This involves going into schools holding/leading special PSHE lessons. An interactive game is also available on www.saferstockton.com	Council Community Safety Team and Police Schools Liaison Officer
Work in Schools	ASB Officers will attend schools in their patch to take assemblies and PSHE lesson to discuss issues with children. They will also go into schools to work with young people who are being disruptive in class.	ASB Team
Landlord Liaison	Member landlords can seek advice and support from Officers. We will continue to increase membership of the Landlord Liaison Project to encourage landlords to seek a reference for prospective tenants.	Landlord Liaison Project within the ASB Team
 <p>Think B4U Drink</p>	The Think B4U Drink campaign promotes safe drinking using bespoke materials and activities. We will use 'Directions to Leave' and Alcohol Disorder Zones where appropriate; make full use of the powers in the Licensing Act 2003 to review and if necessary revoke licences; enforce the designated 'No Drinking' sites across the Borough; and maintain uniformed patrols in hot spot areas to reduce street drinking and people being drunk and rowdy.	Council Community Safety and Trading Standards, Police Licensing, PCT
ASB Support	The ASB support officer will work with those who may be causing anti social behaviour because of substance misuse or mental health problems, addressing issues that are contributing to or causing behaviour problems, and with residents to support and assist them to set up Community Agreements.	ASB Team
Neighbourhood Plans/Contracts	These plans are developed following consultation with council tenants to tackle issues specific to certain areas. In April 2008 44 plans were in place to identify trends and responses to increase sustainability in communities.	THL
Fire Issues	The ASB Fire Officer will work with young people who have been involved in fire setting or anti social behaviour against Fire Officers. In 2008 we will at least run two LIFE programmes for young people to help them to gain more self-esteem, work with others and develop other life skills.	ASB Team
 <p>Volume Crime</p>	The Volume Crime Coordinator will identify those who have committed a series of crimes that fall within the category of volume crimes and will apply for an ASBO/CRASBO. For us that is Violent Crime and Criminal Damage.	ASB Team, Pub Watch and Police Licensing
Tackling Offensive Incidents	THL have developed work with the Asylum Seekers Team, the Council's Diversity Team and the ASB Team to ensure that robust enforcement action is taken against any tenant who perpetrates an offensive incident.	THL

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Offensive Incidents

An offensive incident is one that is generated out of prejudice stemming from the victim's gender, sexuality, ethnicity or disability. People can report incidents on the Council's Offensive Incident form that is available from reception points. This is in addition to reporting to the Police, the ASB Team or a landlord. This form can be used if people simply want to tell us what happened without taking the issue further. The ASB team will log all incidents that are reported in this way, and if further action is required, we will respond within one working day.

For copies of the form contact the Council's Diversity Team on 01642 528830.

All incidents that stem from prejudice or discrimination are dealt with as a priority and are responded to within one working day by the ASB Team and THL.

number of times or is involved in a serious incident they will be seen and offered advice and support but also informed of what will happen if they continue to cause a nuisance.



NES Offices offering advice to young people

This all helps to take enforcement action. However, we cannot do this without the help of residents who complete diary sheets that provide information such as the date and time of incidents. Residents can remain anonymous when cases go to court but the information can still be used to help to convince the Court that an ASBO, CRASBO or eviction is really necessary.

Partnership work

To make reporting incidents easier for residents, we are working with THL and other RSL's to have one telephone number (01642 607943) to report all incidents of anti social behaviour irrespective of whether the caller is a homeowner or rents their home from a landlord. The ASB Team will answer during office hours and the Control Room in the Council's Security and Surveillance Centre will respond at all other times. Callers will be given advice and assistance and the report will be passed to the appropriate service for them to respond to the caller.

Monthly Joint Action Groups are held in the Thornaby, Billingham and Stockton Policing districts. The Police Inspector for that area chairs these multi agency

meetings and operational staff discuss issues affecting that locality, bringing local knowledge and offering solutions. Those who attend are given tasks to resolve the situations that are discussed and this ensures that all aspects and possible solutions are examined. If this group recommends that an ASBO or CRASBO should be sought there will be further discussion at the monthly Problem Solving Group meeting (PSG) before this decision is endorsed.

The Fire Service seconds a fire officer into the ASB Team to work with fire related anti social behaviour to identify fire setters, those who threaten or assault fire crews and make hoax calls using support and enforcement as appropriate.

There are a number of support options that we can consider to reduce deliberate fire setting from one to one counselling to group work on the LIFE programme. For persistent fire setters or those who abuse fire crews we will apply for an ASBO or CRASBO and, working with our partner landlords, we will seek to end a tenancy if appropriate.

Responding to reports of damage caused by anti social behaviour is important so that residents begin to see the damage as unacceptable. We will continue to work with the Council's Care for Your Area service who can remove graffiti speedily and with the Probation Service who provide people on community sentences to clean up areas through the Community Payback scheme.



Targets > Reduce anti social behaviour

* = National target adopted by the Safer Stockton Partnership

These targets are taken from the Community Safety Plan 2008/11 and will be monitored as part of the quarterly monitoring report that is taken to the Safer Stockton Partnership.

1.	Priority	Activity	Lead	Target	Date	Risk
1.1	Increase satisfaction from those who have used the services of the ASB Team.	Increase actions and contact between ASB Officers and those using the service.	Council Police Fire	Maintain good/excellent rating to at least an average over the year of 88% measured quarterly.	March 2011	M
1.2	Reduce alcohol related anti social behaviour by children and young people.	Increase the number of Test Purchase Attempts (TPA) for under age sales.	Council Police	Increase TPA year on year using baseline figure of 59 (2006/07).	March 2011	L
1.3 NI17	*Reduce residents perceptions of anti social behaviour as a problem.	Maintain the multi agency ASB Team and focus of other partners in this work.	Council Police Fire	Using a baseline from the Local Government Users Satisfaction Survey 2006 of 29%, achieve a 3% decrease in those who feel that ASB is a serious problem, measured by the Place Survey every 2 years. 2009 = 27.5 2011 = 26	March 2011	M
1.4	Increase feelings of safety.	Maintain high visibility patrols by Council, NES, Police and ASB Team in areas with high levels of anti social behaviour.	Council Police	2% increase taken from a baseline figure from the last two MORI surveys of 54% feeling safe after dark. Survey due 2008 and 2010.	March 2011	M

Targets > Reduce anti social behaviour



1.	Priority	Activity	Lead	Target	Date	Risk
1.5 NI41	*Perceptions of Drunk and Rowdy Behaviour.	Use Licensing Act powers to review and revoke licences, enforce designated 'No Drinking in Public' areas and use Directions to Leave and Alcohol Disorder Zones where applicable.	Council Police	Set a baseline from the Places Survey in 2009 Achieve a 3% year on year reduction in the average level of concern.	March 2011	M
1.6	Reduce the number of F3 Secondary Deliberate Fires. An F3 fire is a secondary fire defined as "fires involving derelict buildings / vehicles; single buildings under demolition; fires confined to chimneys; other outdoor fires such as those involving grassland, gardens and fences, refuse and refuse containers".	Use a multi agency approach to reduce secondary deliberate fires.	Fire Service	Reduce the number of F3 deliberate fires over three years by 10%. 2008/09 = 4% reduction to 1,400 2009/10 = 3% reduction to 1,358 2010/2011 = 3% reduction to 1,318	March 2011	M
1.7 CSP 2.3	Increase effective drugs interventions.	Make full use of powers available to tackle drug related crime.	Police	Maintain drugs intervention activity taken from a baseline from 2007/08 of 400, to achieve at least 1,200 over the lifetime of the plan.	March 2011	L



Targets > Reduce anti social behaviour

1.	Priority	Activity	Lead	Target	Date	Risk
1.8 CSP 4.1	Reduce Criminal Damage.	Maintain the focus on criminal damage to include joint operations and targeted enforcement.	Police	Reduce Criminal Damage by 12% over three years from a baseline taken from an average of three years 2005/08 of 5145. 2008/09 = 3% reduction to 4991 2009/10 = 4% reduction to 4785 2010/11 = 5% reduction to 4528	March 2011	M
1.9 CSP 5.5	Divert Young People into positive activities.	Maintain positive play activity provided by the Cornerhouse Youth Project.		Provide at least 150 three hour sessions per year.	March 2011	M

Types of Anti Social Behaviour and who can help >

To report Anti Social Behaviour telephone: 01642 607943

If you see a crime happening you should always contact the Police using 999, if you want to report a crime after it has happened you should call 326326.

Anyone who rents their home from the Council can report anti social behaviour to their Patch Manager in Tristar Homes Ltd:

- Thornaby 01642 526100
- Central Stockton 01642 528894
- Roseworth, Hardwick, Norton Grange, Billingham 01642 528895
- THL out of hours number 01642 607943

Other contacts that can help:

- Council Care for Your Area 01642 391959
- Council Environmental Health 01642 526575
- Council Neighbourhood Enforcement/Security Centre 01642 528989
- Neighbourhood Police Officer 01642 302930
- Trading Standards 01642 526560
- UNITE Mediation Service 01642 511633

Issue	Lead
Abandoned cars	Council Neighbourhood Enforcement
Alcohol misuse Drinking in a Designated No Alcohol Zone Underage drinking Underage sales of alcohol	Police Council Neighbourhood Enforcement Council Trading Standards
Animal related problems: Abandoned animals Uncontrolled animals Stray dogs	Council Environmental Health – Animal Welfare Council Security Centre



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Issue	Lead
Begging	Council Neighbourhood Enforcement
Drugs/substance misuse Crack houses Dealers Sniffing volatile substances Taking illegal drugs Discarded needles	Police Council Care For Your Area
Hoax calls	Police
Intimidation/harassment Bullying Groups/gangs causing a nuisance Verbal abuse Menacing gestures Following people Making threats Nasty letters Obscene/nuisance phone calls	ASB Team Police
Litter/rubbish/dog fouling Allowing a dog to foul the highway Dropping litter Fly tipping Fly posting	Council Neighbourhood Enforcement
Noise Alarms Business/industrial noise Loud music Cars/motorbikes Noisy neighbours Noise from pubs or clubs	Council Environmental Health Council Trading Standards
Nuisance behaviour Climbing on buildings Drunken behaviour Letting down tyres or interfering with a vehicle Misuse of airguns	Police



Setting fires Urinating in public	Police
Inappropriate use of fireworks	Fire Service, Council Neighbourhood Enforcement
Inappropriate sale of fireworks	Council Trading Standards
Games in restricted areas Stopping access to communal areas Shouting and swearing in a threatening way Throwing missiles	ASB Team
Parking/boundary dispute	UNITE
High hedges	Council Planning Enforcement
Prostitution/kerb crawling	Police
Rowdy Behaviour Drunken behaviour Fighting	Police, ASB Team Police
Hooliganism Shouting and swearing	ASB Team, Council Neighbourhood Enforcement
Sexual acts	Police
Vandalism Graffiti Damage to bus shelters; phone boxes; street furniture; buildings, trees, paths and hedges If criminal damage is done to your home or your vehicle you should contact the Police	Council Care For Your Area ASB Team
Vehicle related nuisance Inconvenient parking Illegal parking/Car repairs on the highway Off road motorcycling Skateboarding on paths or public spaces	UNITE Council Neighbourhood Enforcement Police Council Neighbourhood Enforcement, ASB Team



Community Safety and Anti Social Behaviour Contact List >

The Anti Social Behaviour Team is the first point of contact if you are suffering from anti social behaviour and you live in a privately rented home or own your own home. If you rent your home from the Council (Tristar Homes Ltd) or from a Housing Association, you should contact your Landlord first and they may make a referral to the Team if they are unable to resolve the problems that you are having.

Gary Collins

Anti Social Behaviour Team Manager
Tel 01642 527624 Mob 07920 750689

Vicky Hatton

Senior Anti Social Behaviour Officer
Tel 01642 527619 Mob 07966 806202

Claire Sills

Senior Community Safety Officer
Tel 01642 527616 Mob 07747 610965

Ward	Anti Social Behaviour Officer	Community Safety Officer
Billingham Central Billingham East Billingham North Billingham South Billingham West	Steve Alstead Tel 01642 527838 Mob 07776 136165	Sarah Graham Tel 01642 527827 Mob 07725 602633
Roseworth Hardwick Bishopsgarth and Elmtree Newtown Northern Parishes	Louise Crisp Tel 01642 528870 Mob 07711 082520	Daniel Steer Tel 01642 527613 Mob 07738 040736
Norton North Norton South Norton West Western Parishes Parkfield and Oxbridge Hartburn	Mike Lincoln Tel 01642 528435 Mob 07900 910346	Sarah Graham Tel 01642 527827 Mob 07725 602633
Ingleby Barwick East Ingleby Barwick West Mandale and Victoria Stainsby Hill Village Yarm Eaglescliffe	Clare Peaden Tel 01642 527622 Mob 07900 910347	Claire Sills Tel 01642 527616 Mob 07747 610965
Stockton Town Centre Grangefield	Vicky Hatton Tel 01642 527619 Mob 07966 806202	Daniel Steer Tel 01642 527613 Mob 07738 040736
All Volume Crime Fairfield	Chris Dunwell Tel 01642 527829	Sarah Graham Tel 01642 527827 Mob 07725 602633
Arson Related ASB	Shaun Williams Tel 01642 528751 Mob 07966 806201	
ASB Support	Sue Outhwaite Tel 01642 528750 Mob 07725 602091	
Landlord Liaison	Ann Marshall / Stuart Kell Tel 01642 527620	

Community Safety Key Priorities	Issues Covered	Community Safety Officer
Anti Social Behaviour Criminal Damage	Gating Orders Criminal Damage Think Tank Roach Campaign	Claire Sills Tel 01642 527616 Mob 07747 610965
Diverting Young People Other Theft	PODS Safe at home	Daniel Steer Tel 01642 527613 Mob 07738 040736
Alcohol and Violent Crime Drugs	CRASBO Applications Think B4U Drink	Sarah Graham Tel 01642 527827 Mob 07725 602633
ASB and Community Safety data, analysis and statistics	Partnership Strategic Assessment	Anna Clark Tel 01642 528436



CCTV
in operation



